



EOSC-hub

(/)

Registration is now open for two FitSM Advanced Level Courses



Registration is now open for two FitSM Advanced Level Courses that will take place in Amsterdam this November.

FitSM is a lightweight approach to professionally managing services. It brings order and traceability to a complex area and provides simple, practical support in getting started with ITSM.

FitSM trainings and certifications provide crucial help in providing services and improving their management. They provide a common conceptual and process model, set out straightforward and realistic requirements and link them to supporting materials.

The following FitSM trainings are now open for registration:

- 18-20 November 2019: FitSM Advanced Training in Service Planning and Delivery (<https://indico.egi.eu/indico/event/4805/>) (SPD): this two-day Advanced level course aims to provide individuals with deeper knowledge into the ITSM processes focusing on service planning and delivery.

- 20-22 November 2019: FitSM Advanced Training in Service Operation and Control (<https://indico.egi.eu/indico/event/4806/>) (SOC): this two-day Advanced level course aims to provide individuals with deeper knowledge of the ITSM processes focusing on service operation and control.

Save your spot!

News type:

[News \(/news-type/news\)](#)

🕒 27/09/2019



EOSC-hub receives funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 777536.

[Login \(/user/login\)](#)

[Privacy Policy \(/content/privacy-policy-summary\)](#)